



**STATE OF NEW HAMPSHIRE
DEPARTMENT OF CORRECTIONS
DIVISION OF ADMINISTRATION**

**P.O. BOX 1806
CONCORD, NH 03302-1806
603-271-5610 FAX: 603-271-0414
TDD Access: 1-800-735-2964**

**William L. Wrenn
Commissioner**

**Bob Mullen
Director**

RFP NHD0C 11-01-SRCOM MP3 Player, Downloadable Digital Media and Kiosk Services

Questions and Answers

Request for Proposal (RFP) Terms and Conditions:

Question # 1: Section 3, Description of Technical Services, Part 3.1, MP3 Player Component, Item # 3.1.11, Page 12:

“player shall be programmed to display the inmates/patients name and NHD0C identification number and location by depressing a manual button without the player to be turned on and off to display the inmates personal information”: Who is NHD0C’s current offender management software vendor?

Answer # 1: Section 3, Description of Technical Services, Part 3.1, MP3 Player Component, Item # 3.1.11, Page 12:

The NHD0C’s current offender management software vendor is: Abilis New England (formally X-Wave), 245 Commercial Street, Suite 303, Portland, ME 04101.

Please note, as indicated in the Terms and Conditions of the RFP, Section 3, Description of Technical Services, Part 3.2, Kiosk Component, Item 3.2.1: kiosk shall not connect to the NHD0C information technology system.

Question # 2: Section 3, Description of Technical Services, Part 3.1, MP3 Player Component, Item # 3.1.14, Page 12:

“player shall provide and display the inmates/patients transaction history to include account balance after each disconnect from kiosk without being connected to kiosk”: Who is NHD0C’s current trust accounting software vendor?

Answer # 2: Section 3, Description of Technical Services, Part 3.1, MP3 Player Component, Item # 3.1.14, Page 12:

The NHD0C’s current trust accounting software vendor is: Abilis New England (formally X-Wave), 245 Commercial Street, Suite 303, Portland, ME 04101.

Please note, as indicated in the Terms and Conditions of the RFP, Section 3, Description of Technical Services, Part 3.2, Kiosk Component, Item 3.2.1: kiosk shall not connect to the NHD0C information technology system.

Question # 3: Section 3, Description of Technical Services, Part 3.2, Kiosk Component, Item # 3.2.10, Page 13:

“kiosk shall provide foreign language translation capability”: Does this refer to the translation of electronic messages?

Answer # 3: Section 3, Description of Technical Services, Part 3.2, Kiosk Component, Item # 3.2.10, Page 13:

Yes, this refers to the translation of electronic messages.